

# Letter of guarantee

## 15 Years guarantee of mechanical stability, wind and snow loads

Sunbeam BV, with its business address at Kryptonweg 8, 3812 RZ Amersfoort, declares that a guarantee of 15 years from the delivery of the system is provided for the Sunbeam mounting system. Sunbeam BV guarantees during this period that:

1. The mechanical stability of the system will remain intact.
2. The system can withstand the local wind and snow loads occurring in accordance with the Eurocode concerned.

**Sunbeam BV does not provide any guarantee other than the guarantees mentioned above and implicitly and expressly excludes any other guarantee.**

This guarantee does not apply to defects, which are wholly or partly caused by:

- a. the failure to comply with the operational and/or maintenance guidelines;
- b. normal use and wear and tear;
- c. defects which could have been identified with the usual access and quality controls;
- d. damage to or loss of quality of the system as a result of inaccurate or incorrect mounting, installation and maintenance;
- e. repairs conducted by the client or by third parties;
- g. the use of parts, consumables or materials not delivered by Sunbeam;
- h. cosmetic changes such as discolouration of materials and normal ageing as a result of the effect of sun, wind and other weather conditions;
- i. extreme weather such as, but not limited to, severe storm and rainfall.

To be able to make a claim under the guarantee:

- The starting points for relevant factors such as wind loads, roof dimensions, roof covering, solar panels to be used, etc. must have been carefully determined in accordance with reality for the project concerned using the Sunbeam Calculator valid at the time of ordering.
- The system must be constructed entirely in accordance with the lay-out (and ballast) plan resulting from the Sunbeam Calculator.
- The roof cover must be in a good state of repair, constructed in accordance with the applicable regulations and suitable for the placing of a solar power system.
- The roof or other structure on which the Sunbeam mounting systems are mounted must be suitable for this.
- The solar panels must be mounted in accordance with the regulations of the manufacturer concerned.
- During the installation all regulations under the Sunbeam Installation Manual must be followed.
- It must be possible to demonstrate that the system is inspected and maintained on a regular basis (at least once per year), in the course of which any imperfections are reported to Sunbeam BV.
- The project must be situated more than 300 metres from the sea and must not be directly loaded with seawater.
- The construction may not be exposed to corrosive or alkaline chemicals, including smoke and precipitation of iron or copper particles, ash, cement, animal droppings, etc.

The General Terms and Conditions, see [www.sunbeam.solar/downloads](http://www.sunbeam.solar/downloads), apply to all deliveries from Sunbeam BV.